

# The E911 Experts.



## **Top Ten Reasons Service Providers Choose 911 Enable**



"We trust 911 Enable to provide our users with extremely fast, reliable E911 call routing in emergency situations. Their flexible, collaborative approach is more akin to a partnership than a traditional vendor-client relationship."

Keith D. Podgorny Vice President of Technical Services Snap!VRS

## 1. The Largest E911 Coverage in the Industry

911 Enable provides E911 connectivity to over 6,000 Public Safety Answering Points (PSAPs) across the US and Canada. This allows service providers to deliver E911 support to subscribers inside and beyond their standard coverage footprint.

## 2. Compliance with All E911 Legislation and Standards

911 Enable's solutions help service providers and their customers comply with FCC, CRTC, state, and local E911 regulations, and avoid legislated fines and other penalties.

## 3. Proven Compatibility with the Widest Range of Vendors

With more customers than any other E911 provider, 911 Enable's solutions are proven to be compatible with the industry's widest range of VoIP equipment vendors for quick and simple E911 integration.

## 4. Easy-to-Use E911 Provisioning Tools

911 Enable makes provisioning easy. Records can be uploaded via batch file or a custom SOAP/XML interface, and are processed in real-time. With the industry's lowest percentage of address validation rejections and no-charge error correction, 911 Enable ensures record provisioning is hassle-free.

#### 5. World-class, Personalized Service and Support

With an expert understanding of emergency calling for IP telephony, 911 Enable's professional services team can help service providers with even the most complex E911 problems. Additional online support is available via 911 Enable's Technical Support Center, where troubleshooting tips, a 24/7/365 emergency number, and email/web support are only a click away.

#### 6. Superior Network Reliability

911 Enable provides continuous E911 call routing service 24/7/365. Its reliable network infrastructure is built to the high standards necessary for emergency services. Since 2005, it has delivered 100% up-time while handling an average of 250,000 911 calls per year.

## 7. Efficient and Accurate Solution Deployment

911 Enable provides step-by-step support during the sales, implementation, testing, and maintenance phases. This helps service providers deploy their E911 solution accurately and efficiently, within the shortest time frame possible.

## 8. Cost-Effective Solutions for All Service Providers

911 Enable's competitive pricing structure ensures cost-effective E911 support is available for service providers of all types and sizes, including hosted IP-PBX, residential, SIP trunking, and relay center providers.

## 9. Powerful Reporting and Monitoring Tools

911 Enable makes comprehensive reporting and monitoring tools available to service providers and their customers via an intuitive, user-friendly Dashboard. These tools include call recordings, call detail records, and more.

## 10. Support for the Most Complex Deployments

911 Enable has implemented its E911 solutions in many challenging network deployments across North America. Service providers with complex networks can rest assured that 911 Enable has an E911 solution that meets their unique requirements.