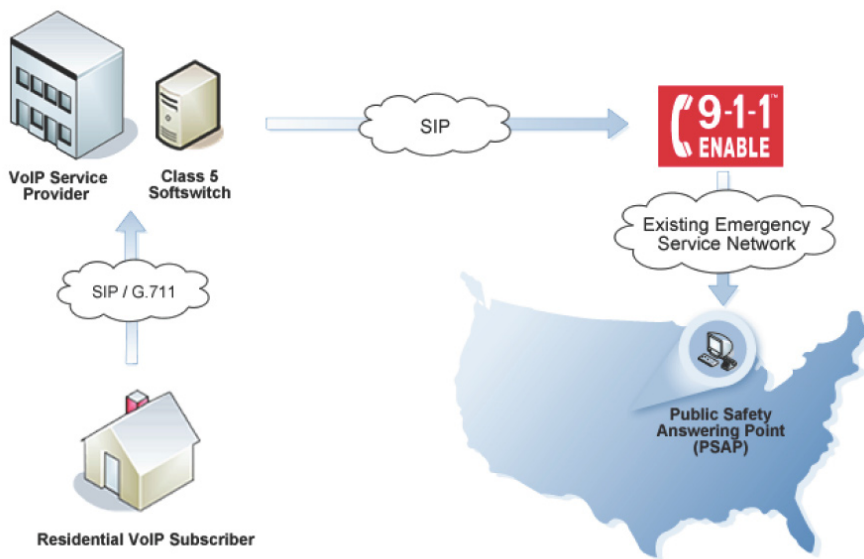


# Residential VoIP Solution

VoIP subscribers today expect to receive a reliable, enhanced 911 solution when they purchase a home phone service. In addition, many users enjoy the flexibility of being able to access their VoIP service from outside the home using a laptop. 911 Enable offers the largest enhanced 911 coverage available on the market today and provides provisioning tools so that customers can update their locations in real-time. By offering a complete phone service with advanced emergency 911 capabilities, VoIP providers build customer allegiance, increasing their ability to compete in a highly competitive marketplace.

## Flexible Integration



Integrating with 911 Enable is quick and easy. There is no additional equipment to purchase and the existing softswitch is simply configured to route 911 calls to 911 Enable using SIP. 911 Enable specializes in using standard protocols to enable systems compatibility and its network engineers have a proven track record of completing connectivity testing quickly and efficiently, in order to speed time to market.

## Benefits

- Completes service offerings
- Web-based provisioning and management Dashboard
  - Real-time provisioning
  - Information auditing and reporting
- FCC, NENA compliant solution
- A turn-key solution that provides fast and easy integration
- Partnership with TCS, pioneers in location technology, and a leader in defining standards for 911 solutions
- 24/7/365 Emergency Call Response Center (ECRC) to ensure uninterrupted service under exigent circumstances
- 100% coverage in both the US and Canada
- Proven compatibility with a broad range of softswitch manufacturers
- SOAP XML API enables integration into existing sign-up or self-care page

### **Subscriber Web Tools**

911 Enable has developed an Application Programming Interface (API), allowing provisioning to be transparently integrated into the customer sign-up process. When subscribers enter their contact information, address entries are validated by 911 Enable and any errors are returned in real-time with suggested alternatives. After account activation, customers can log-in to a self-care page in order to manage their 911 settings and to perform location updates.

### **Back Office Provisioning and Management Suite**

911 Enable offers a web-based administrative Dashboard that Residential Providers can use to monitor their 911 service. Detailed status information allows administrators to monitor every aspect of the service, while provisioning logs store every action performed on the 911 system, ensuring a high level of user accountability. Call Detail Records (CDRs) provide in-depth information for every call that is sent to 911 Enable, including Start and End time, Duration, Caller ID, Location Key, and Call Back Number.



### **Rely on the Industry Leader**

911 Enable offers an advanced FCC and NENA compliant 911 service which allows Residential VoIP Providers to offer a more complete level of service to their customers. 911 Enable is a key partner with Telecommunication Systems (TCS) and offers 100% seamless coverage in both the US and Canada. In addition, 911 Enable offers a 24/7/365 Emergency Call Response Center (ECRC) to ensure uninterrupted service under exigent circumstances. 911 Enable boasts the largest enhanced 911 coverage on the market today, and is emerging as the new standard in 911 services for the VoIP industry.