# Hosted IP-PBX Solution

Service Providers that offer Hosted IP-PBX can bundle a reliable 911 solution that supports advanced calling features and off-campus users. 911 Enable exceeds all FCC and Multi-Line Telephone System (MLTS) 911 requirements, allowing Hosted IP-PBX providers to help their customers meet the challenges of VoIP 911. 911 Enable allows for the proper routing of 911 calls for the entire workforce including employees working from remote branches, at home, and on the road.

Flexible Integration
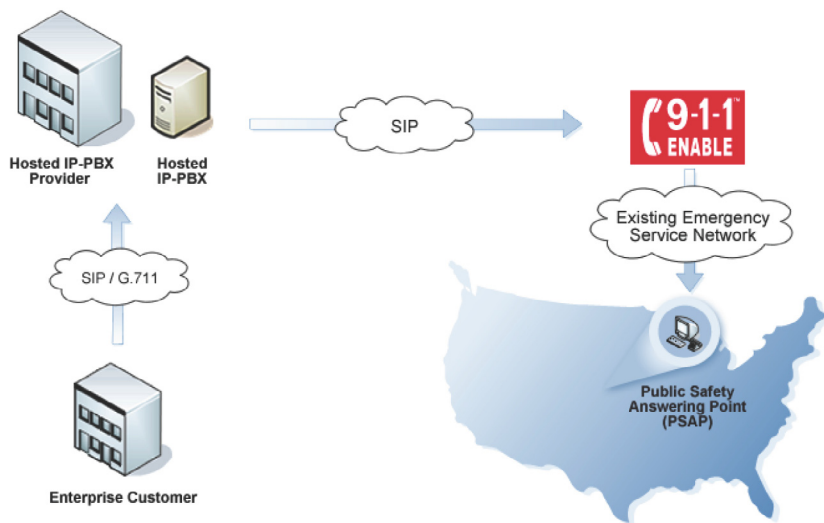
911 Enable is already tested compatible with a broad range of feature application servers and Class 5 softswitches and continuously works with an elite group of equipment vendors and developers to bring new technologies to market. 911 Enable specializes in using standard protocols to enable systems compatibility and its network engineers have a proven track record of completing connectivity testing quickly and efficiently, in order to speed time to market.

Benefits

- Strengthens service offerings

- Provides support for multi-vendor softswitches

- Supports remote branches, work-at-home and road warrior employees

- Web-based provisioning and management Dashboard
    - Real-time provisioning
    - Information auditing and reporting

- Operation Support System (OSS)
    - Call Detail Records (CDRs)
    - Email alerts
    - Security desk notification
    - Reporting and management tools

- Turn-key solution

Support for Remote Users

911 Enable has developed an Application Programming Interface (API), allowing provisioning to be transparently integrated into an existing hosted platform. When employees enter their location information, address entries are instantly validated by 911 Enable and any errors are returned in real-time with suggested alternatives. This allows employees to move and re-register their phones while maintaining a continuous connection to the emergency services network.

Full Suite of Provisioning and Management Tools

911 Enable offers a web-based administrative Dashboard that is used to monitor and manage the 911 service. Detailed status information allows administrators to monitor every aspect of the service, while provisioning logs store every action performed on the 911 system, ensuring a high level of user accountability. Call Detail Records (CDRs) provide in-depth information for every call that is sent to 911 Enable, including Start and End time, Duration, Caller ID, Location Key, and Call Back Number.

Leverage An Industry Leader

911 Enable offers an advanced FCC and NENA compliant E911 service which allows Hosted IP-PBX Providers to offer a more complete level of service to their customers. 911 Enable is a key partner with Telecommunication Systems (TCS) and offers 100% seamless coverage in both the US and Canada. In addition, 911 Enable offers a 24/7/365 Emergency Call Response Center (ECRC) to ensure uninterrupted service under exigent circumstances. 911 Enable boasts the largest enhanced 911 coverage on the market today, and is emerging as the new standard in 911 services for Hosted IP-PBX Providers.

Contact 911 Enable today for more information.
www.911enable.com • 1-877-862-2835