

The E911 Experts.



Desk Alert™ Screenshot Description



1. Alert Indicator

Notifies security personnel whether the alert is for a 911 call, a potential 911 misdial, a test call, or a non-emergency security desk call.

2. Call Information

Includes the caller's name and phone number, time of call, and assigned alert ID number.

3. Location Information

Includes the caller's precise location information, including the main address, city and state, and other location information (i.e. floor, room, suite number).

4. URL Link

Provides additional location-specific information (i.e. detailed building map or emergency contact list).

5. Notes Function

Allows security personnel to input information regarding the emergency.

6. Acknowledge Button

The Acknowlegde Button must be clicked in order to close the Desk Alert pop-up screen, ensuring security personnel are aware of the emergency.

7. Alert Printouts

Security personnel can print out the information for emergency response teams to assist in locating the distressed caller.

8. Email Function

Permits security personnel to email the alert notification to a preconfigured distribution list.