



A Division of Connexon

The E911 Experts.



Desk Alert™

Often, security personnel only learn that a 911 call has been placed when emergency vehicles arrive on scene. This causes unnecessary confusion and can delay an emergency response when seconds count.

911 Enable's Desk Alert™ is a simple solution to this serious problem. An optional component of 911 Enable's Emergency Gateway (EGW) appliance, Desk Alert™ causes a screen pop to immediately appear on the security desk workstation monitor when 911 is dialed. The enhanced notification displays the caller's name, location, and other pertinent details.



Key Features

- ✓ Location-specific alerting
- ✓ Screen pops include:
 - Caller's name
 - Location Information
 - Callback number
 - URL link to additional location-specific information (i.e. a detailed building map, emergency contact list, etc.)
- ✓ Automatic printouts on alert delivery or acknowledgement
- ✓ Acknowledge button that must be clicked to close the screen pop, ensuring security personnel are aware of the emergency
- ✓ Additional features:
 - Notes function
 - Prioritized window
 - Audible alarm notification
 - Misdial and test indicators
 - Advanced reporting functions

Contact 911 Enable today for more information.

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