Integration and Deployment Engineer

Start Date: Immediate
Type of Position: Permanent
Job Field: Software Development, Telecommunications
Geographic Area: Montreal, QC

Connexon Telecom, the leader in Voice over IP 9-1-1 emergency solutions for enterprises, is looking for a highly motivated individual to work as an Integration and Deployment Engineer. The candidate will be responsible for system installation, troubleshooting and customer relations.

Tasks

- Install and configure our products and solutions in the customer environment (performed remotely most of the time)
- Ensure that the deployed product/solution is successfully integrated with all interfaces of customer network according the scope of delivery agreed with the customer.
- Prepare customer deployment test plans and report test results.
- Support the customer during the acceptance tests and assist with troubleshooting
- Provide follow up support, including on call (typically 1 week per month)
- Internal and external customer documentation
- Occasional travel may be required (maximum 5 days per year)

Requirements & Qualifications:

- Excellent English verbal & writing skills
- Solid customer interface skills
- Experience installing and supporting complex systems in large enterprise environments
- Linux OS (CentOS-4 / Red Hat Enterprise) administration
- IP Networking (TCP / IP, Troubleshooting, Cisco)
- Network security and firewalls
- MySQL Database troubleshooting

Assets:

A candidate will have one or more of the following desirable qualifications:

- Experience in the datacom/telecom industry
- Knowledge of SIP/H323
- Experience with telephony, VoIP, softswitches and IP-PBX systems

We are looking for someone who is highly motivated, energetic and resourceful. The ideal candidate is organized, customer oriented, and has the ability to work efficiently in a team environment.

All candidates are required to submit their CV with a cover letter.

About Connexon Telecom:

Founded in 2005, Connexon Telecom provides emergency 9-1-1 services to enterprises with IP telephony systems, mainly located in the United States. This market is rapidly growing, creating an enormous demand for suitable emergency services. We have consistently increased our customer base over the previous two years and have over 1,000 organizations currently using our services. For more information about our company, visit www.911enable.com.

Join our team of dynamic professionals and enjoy a wide-array of exciting and challenging projects, employee benefits, and plenty of additional perks.